

Monthly Status Report for Complaints of September 2026

Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	18	55	63	10	0
DPs	75	182	181	76	0
RTAs/Issuers	14	31	33	12	0
Total	107	268	277	98	0

Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	54	156	159	51	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	54	156	159	51	0

Internal

Classification - Internal

Nature of Complaints Received:

Nature of Complaints Received with regard to	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Account Opening Related (I)	2	2	4	0	0
Demat / Remat Related (II)	6	22	17	11	0
Transaction Statement Related (III)	3	3	4	2	0
Improper Service Related (IV)	24	73	67	30	0
Charges Related (V)	13	38	43	8	0
Delivery Instruction Related (DIS) (VI)	0	5	0	5	0
Closure (VII)	26	54	57	23	0
Manipulation / Unauthorised Action (VIII)	16	27	35	8	0
Company / RTA Related (IX)	0	3	3	0	0
Others (X)	71	197	206	62	0
Total	161	424	436	149	0

Internal

Classification - Internal